



ANNUAL REPORT

*Goodwill is a local nonprofit
helping people overcome
challenges, build skills, find
jobs and grow careers.*

www.goodwillnwtexas.org



Mission

 is a local nonprofit helping people



overcome challenges,
build skills, find jobs & grow careers

VISION

Goodwill is a local nonprofit empowering people to get jobs with higher earnings.

VALUES

Integrity. Inclusiveness. Innovation. Empathy.

We value integrity. Integrity means to always make decisions based on honesty. Integrity is necessary to be good stewards of the community.

We value inclusiveness. Inclusiveness means to embrace diversity in all forms with respect and appreciation. Inclusiveness is necessary to provide excellent service to the most people possible.

We value innovation. Innovation means to always be looking for ways to improve. Innovation is necessary to keep our services relevant and our work fulfilling.

We value empathy. Empathy means to care about the obstacles others face. Empathy is necessary to motivate us to serve our clients and community well.

Community Support

\$10,160,973

Sales of Donated Goods

\$291,582

Grant Funding

All Grants and United Way

\$799,167

Contract Services

\$72,607

Other Revenue

Community Investment

\$5,695,571

Wages & Taxes

\$1,739,302

Supplies & Services

\$424,206

Vehicle Expenses

\$510,082

Employee Benefits

401K, Medical Benefits & Benevolence

\$1,571,021

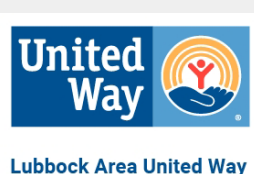
Facility Expenses

Rent, Property Taxes/Insurance,
Maintenance & Utilities

Operational Reserves

\$1,383,147

Funders



Helen Jones
Foundation

New Career Resource Center Opens In Lubbock

After planning and dreaming BIG for the last three years, the new Larry A. Elms Career Resource Center (CRC) in Lubbock held its grand opening on November 10, 2022. Goodwill celebrated with over 150 community leaders, friends and family. The new facility is centrally located on a well traveled bus route and boasts four training rooms, a conference room, staff offices and a welcoming reception area and computer bank. The CRC doubled its staff with the opening of the new facility at 6520 University. Thank you to the generous support from the CH Foundation which provided the facility with state of the art computers, smart boards, and all new furniture that created a welcoming and comfortable learning environment for our CRC clients.



2022 CRC Impact In Lubbock and Amarillo

Unduplicated Persons Served **837**

1884 *Attended Specialty Trainings*

Practice Interviews Conducted **131**

594 *Participants Who Completed a Survey*

Participants Served In Computer Classes **251**



Amarillo Career Resource Center Success!

In June of 2022, I began a new adventure and I really didn't know where it would lead. I was a recent widow and had sold our business of 22 years. I wondered where my future lay. A friend suggested that I go into the Goodwill Resource Center and sign up for their computer courses. They also offered additional classes that would help to mold me into the person I am today. So, I began this quest of discovery into a new direction. I took the basic computer class in Microsoft, and they helped me restructure my resume and helped me prepare for interviews. As I progressed over the next six months, I discovered that I love working with people. I especially love helping those in need. I eventually graduated from the Basic, Intermediate, and Advanced Computer Classes, with certificates from South Plains College. My ultimate goal was to find a job that I loved and could use my gifts and skills that I had recently acquired. Everywhere I go, I brag about this program at Goodwill. Who would have known that it was so much more than a store.

Thank you all for investing your time and energy in me. You are a gift from God. On December 29, I started the job that was meant for me. I will be ministering to families who have special needs children through the Coalition of Health Services. I am thrilled to embark on this new road. My prayer is that many more come through your doors with the dreams of success that I have had. Blessings,
Donna F. Scott
A Friend of Goodwill forever



"Donna brought much joy to the CRC and was always willing to assist fellow classmates that were struggling to keep up. She brings joy wherever she goes and we are delighted that we were able to help her find the next chapter in her story."
Sydney Rieff,
Career Resources Manager- Amarillo

A Letter From Our Chair

It was a pleasure serving as the 2021-2022 Goodwill Board of Directors Chair. Leading our board to the opening of the new Career Resource Center in Lubbock will be a fond memory of my time as the Chair. I am grateful to be a part of the Goodwill Board because of the work Goodwill does for our community. Goodwill utilizes local donations to provide hope for folks in our community by providing meaningful employment and opportunities.

Lori Truitt



Goodwill Of Northwest Texas Locations

Lubbock Retail Stores

-5710 Spur 327 (806) 796-8610
-1940 34th St. (806) 747-3733
-2121 Marsha Sharp (806) 368-7929
-714 34th St. (806) 687-5043
(Pound/Clearance)

Wolfforth Retail Store

-702 Hwy. 62 (806) 866-0320

Plainview Retail Store

-1715 W 5th St. (806) 293-1055

Amarillo Retail Stores

-1904 Bell St. (806) 331-6890
-5807 SW 45th Ave., Ste. 205 (806) 344-8374

Career Resource Centers

-6520 University, Lubbock (806) 744-0440
-1904 Bell Street, Amarillo (806) 331-6890

2022 Board of Directors

Board Officers

Lori Truitt - Chair
Lucio Castro - Immediate Past Chair
Diannah Tatum - Chair Elect
Jo Henderson - Vice President
Board Development
Will Baker - Treasurer
Leticia Saaid - Secretary

Board

Adrienne Cozart
Alfred Segovia
Brad Stuteville
Courtney Neely
Debra Perry
Dr. Felicia Powell
Gwen Titus
Dr. Harry Overstreet
J. Gaut
Jay Jacobus
Jeffrey Jaynes
Joe Rollins
Kevin Dyer
Lynn Elms

Advisory Board

Drew Smith
Elizabeth Hudspeth
Jimmy Dirks
Mark Stiff



Goodwill's True Heros!

Thank you for your Dedication

Sonya Dickerson - 15 Years
Eddie Perez - 15 Years
Cody White - 15 Years
Toni Walters - 20 Years